

To whom it may concern,

If you have suffered a loss recently or you are considering funeral pre-planning, we hope you find this information helpful.

We understand that the loss of a loved one can be very difficult and sometimes overwhelming.

Our thoughts are with you.

Our pricing is compiled to allow a clear and transparent understanding of our fees and what is included and what may be extra.

Each option has been designed to accommodate a broad range of our community and each can be tailored to suit any requirement.

Our prices always include GST.

We believe we are well experienced to help guide you.

We are a family-owned business and we have cared for thousands of Queensland families since 1979. We provide this information to ensure you are well informed and financially prepared.

You can [contact us](#) obligation free 24 hours 7 days.

Respectfully yours

The Connolly Family

www.newhavenfunerals.com.au



The purpose of a funeral.

Funerals have been with us since the beginning of human history because they help us move from life before death, to life after death.



Rituals are symbolic experiences that help us, together with our families and friends, express our deepest thoughts and feelings about life's most important events. For example, birthday parties honour the passing of another year in life. Weddings publicly affirm the private love shared by two people.

Funerals are for the living and play an important role in the grieving process. We can underestimate just how much value a funeral can have to us and our community.

What We Do For You.

We will provide a fixed price with an all inclusive quote.

We provide you access to our 'Family Link' messaging system.

We will come to your home to make arrangements.

We provide you our '**Tech Package**' which includes;

An online tribute on our webpage

Live Streaming at our crematorium

The ability to sign documents online

We prepare a slideshow presentation with music for the ceremony.

We provide guests with fresh fruit and iced water following the funeral.

We use computer tablets to make arrangements for ease and accuracy.

We will provide you access to software that will allow you to be involved at all times and help you submit information including photos, obituaries and documents.

We will register the death and can apply for the certificate on your behalf.

We provide dignified and respectful mortuary care and transport.

We always answer your calls 24/7.

We only use our staff and our equipment.

We will provide you every option every time including venues, coffins, flowers and cremation urns.

We can assist in the supply and service of after funeral catering.

We provide a follow up service to ensure all other matters have been taken care of.

We will continue faithfully to assist you with most other pre and post funeral tasks

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**ABOVE ALL WE WILL PROVIDE YOU
RESPECTFUL, DIGNIFIED & RELIABLE SERVICE.**

Natural Burial

- A traditional Church, Chapel or Outdoor service followed by a respectful burial at Alberton Cemetery.

Mandatory Professional Fee: \$4635 Inc GST

Professional Administration, Expert Funeral Conductors, Working Hours Transportation Including Mortuary Vehicles and Hearse, Mortuary Care and Preparation Including Viewing, An Image Slideshow Presentation With Music, Personalised Memorial Book, Personalised Framed Photo, Personalised Thank You Cards, Our 'Tech' Package, Registration Of The Death, Arrangement Conference.

Required Additional Fees Inc GST

(Add these costs onto the mandatory Professional fee for complete estimate)

A Wicker Coffin	\$2095
Cemetery Plot – Estimate at June 2022	\$2718
Venue – Estimate	\$450
Minister or Celebrant – Estimate	\$400

Natural Burial Package

\$10298 Inc GST

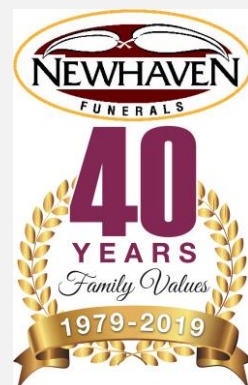


The Included Wicker Coffin



Optional Extras

Certified Death Certificate	\$55
Newspaper Notice – Estimate	\$150 At cost
Catering – Estimate from \$9.90 per head	\$9.90
Flowers –Estimate	\$150
After Hours Transfer – If Applicable	\$440
Upgrade coffin style- See Coffin Price List Here >>	



Traditional Burial Service

- A traditional Church, Chapel or Outdoor service followed by a respectful burial.

Mandatory Professional Fee: \$4635 Inc GST

Professional Administration, Expert Funeral Conductors, Working Hours Transportation Including Mortuary Vehicles and Hearse, Mortuary Care and Preparation Including Viewing, An Image Slideshow Presentation With Music, Personalised Memorial Book, Personalised Framed Photo, Personalised Thank You Cards, Our 'Tech' Package, Registration Of The Death, Arrangement Conference.

Required Additional Fees Inc GST

(Add these costs onto the mandatory Professional fee for complete estimate)

A Timber Veneer Coffin 'The Braid'	\$1195
Cemetery Plot – Estimate	\$3000
Venue – Estimate	\$450
Minister or Celebrant – Estimate	\$400

Traditional Burial Package

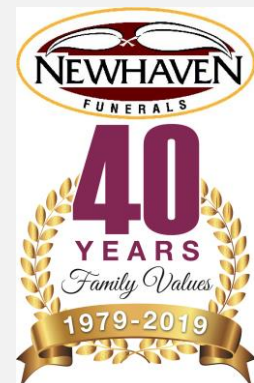
\$9680 Inc GST



The Included Braid Coffin

Optional Extras

Certified Death Certificate	\$55
Newspaper Notice – Estimate	\$150 At cost
Catering – Estimate from \$9.90 per head	\$9.90
Flowers –Estimate	\$150
After Hours Transfer – If Applicable	\$440
Upgrade coffin style- See Coffin Price List Here >>	



Traditional Cremation Service

- A traditional Church or Chapel service followed by a respectful cremation.

Mandatory Professional Fee: \$4635 Inc GST

Professional Administration, Expert Funeral Conductors, Working Hours Transportation Including Mortuary Vehicles and Hearse, Mortuary Care and Preparation Including Viewing, An Image Slideshow Presentation With Music, Personalised Memorial Book, Personalised Framed Photo, Personalised Thank You Cards, Our 'Tech' Package, Registration Of The Death, Arrangement Conference.

Required Additional Fees Inc GST

(Add these costs onto the mandatory Professional fee for complete estimate)

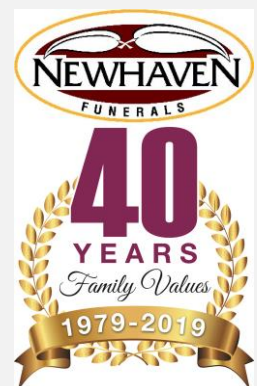
A Timber Veneer Coffin 'The Braid'	\$1195
Cremation Fee (Eco Crematorium)	\$640
Crematorium Chapel Hire (Eco Crematorium)	\$450
Cremation Risk Permit (Independent Doctor)	\$110
Minister or Celebrant – Estimate	\$400
Traditional Cremation Package	\$7430 Inc GST



*The Included
Braid Coffin*

Optional Extras

Certified Death Certificate	\$55
Other Venue – Estimate	\$450
Newspaper Notice – Estimate	\$150 At cost
Catering – Estimate from \$9.90 per head	\$9.90
Flowers – Estimate	\$150
After Hours Transfer – If Applicable	\$440
Upgrade coffin style- See Coffin Price List Here >>	
Cremation Urn – See Selection Here >>	



Celebration of Life Event

- An event at Eco Memorial Park similar to a wedding reception to help family and friends say goodbye. Organised with the help of our expert funeral celebrant and experienced team members. Combine this service with 'A Direct Cremation' enabling a contemporary celebration of a life well lived.
- Our celebrant acts as Master of Ceremonies and encourages involvement from guests to share their memories.
- We prepare music and a photo slideshow presentation and present the audio throughout the event in the cafe.
- Friends and relatives share stories and memories.
- We can conclude with a toast with champagne to offer our final goodbye.
- Eco Memorial Park is a licenced venue and provides beer and wine along with complimentary Tea and Coffee.

Mandatory Professional Fee: \$4665 Inc GST

Includes; Eco Memorial Park Café Air-Conditioned Licenced Room Hire (\$330), Professional 24 hour Support, Memorial Book, Thank You Cards (50), Pre Arrangement Conference and Rehearsal, Professional Celebrant/Host (\$400), Expert Event Co-ordinators, Image Slideshow and Music Prepared and Presented, Drink and Food Served to Guests, Clean Up.

Catering Options Add these costs onto the mandatory professional fee for complete estimate.

Food packages served priced per platter \$60 per 20-25 people (two working days notice required)

Quality champagne corked and served \$60 per bottle 5 glasses

Beer, Wine and Soft Drink Price per unit

* Responsible service of alcohol requires food package.

Optional Parting Gifts

Stubbie Coolers - minimum 50 @ \$4.95 each \$262

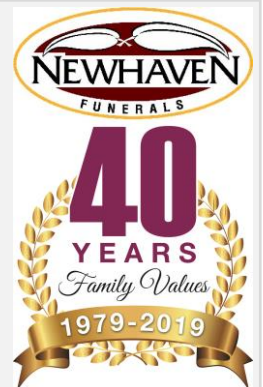
Other parting gifts see Unique [Funeral Ideas Here](#)

Optional Extras

Newspaper Notice – Estimate \$150 At cost

Flowers –Estimate \$150

Cremation Urn - Estimate \$300



A Direct Cremation With A Viewing

- A private viewing at Eco Memorial Park Crematorium prior to cremation **without** a traditional ceremony.

Mandatory Professional Fee: \$3145 Inc GST

Professional Administration, Expert Funeral Conductors, Working Hours Transportation Including Mortuary Vehicles, Mortuary Care and Preparation Including Viewing, Registration Of The Death, Arrangement Conference, Cremation Fee Eco Memorial Park included.

Required Additional Fees Inc GST

(Add these costs onto the mandatory Professional fee for complete estimate)

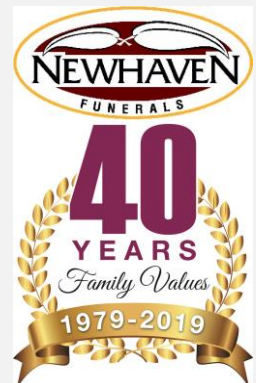
A Cardboard Coffin	\$440
Metal Rental Coffin	\$330
Crematorium Chapel Hire (Eco Memorial Park)	\$450
Cremation Risk Permit (Independent Doctor)	\$110

A Direct Cremation With Viewing Package \$4475 Inc GST



Optional Extras

Certified Death Certificate	\$55
Newspaper Notice – Estimate	\$150 At cost
Flowers –Estimate	\$150
After Hours Transfer – If Applicable	\$440
Upgrade coffin style- See Coffin Price List Here >>	
Cremation Urn – See Selection Here >>	



Essential Eco Service

- A ceremony controlled by family and friends.
- Family prepare music and photo presentation (testing required by our staff prior to service)
- A cardboard coffin is supplied prior to the ceremony to allow personalisation at home. Must be returned to funeral home 2 days prior to service.
- Only available at 4pm Monday – Thursday at Eco Memorial Park

Mandatory Professional Fee: \$3145 Inc GST

Professional Administration, Expert Funeral Conductor, Working Hours Transportation Including Mortuary Vehicles, Basic Mortuary Care (No Viewing), Registration Of The Death, Arrangement Conference, Cremation Fee Eco Memorial Park.

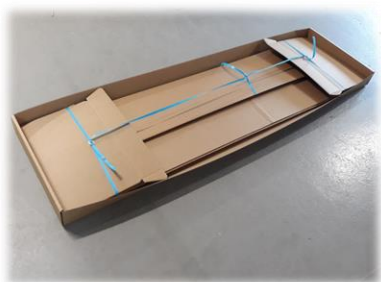
Required Additional Fees Inc GST

(Add these costs onto the mandatory Professional fee for complete estimate)

A Cardboard Coffin	\$440
Crematorium Chapel Hire (Eco Memorial Park)	\$450
Cremation Risk Permit (Independent Doctor)	\$110

The Essential Eco Service

\$4145 Inc GST



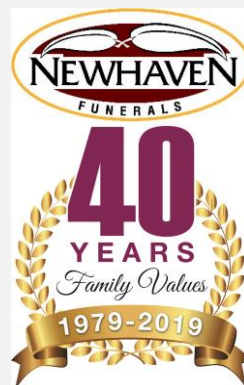
Cardboard Coffin Flat Pack



Assembled Without Personalisation

Optional Extras

Certified Death Certificate	\$55
Newspaper Notice – Estimate	\$150 At cost
Flowers –Estimate	\$150
After Hours Transfer – If Applicable	\$440
Upgrade coffin style- See Coffin Price List Here >>	
Cremation Urn – See Selection Here >>	



A Direct Cremation

- An **Unattended** Cremation With The Ashes Returned In A Cardboard Tube Urn.

Inclusions;

Professional Fees and Expert Funeral Care
Transportation Including Mortuary Vehicles
A Cardboard Coffin
Cremation Fees
Cremation Permit
Death Registration
Only Available At Eco Memorial Park Crematorium
A Cardboard Tube Urn (19 to choose from - Included in price)

A Direct Cremation Package

\$2395 Inc GST

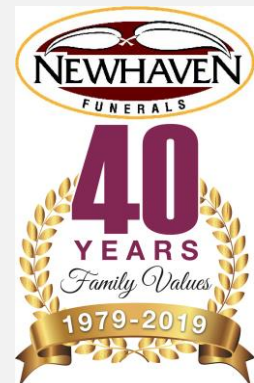


A wide variety of cardboard tubes to choose from

Optional Extras

Certified Death Certificate
Newspaper Notice – Estimate
After Hours Transfer – If Applicable
Other Cremation Urn – [See Selection Here >>](#)

\$55
\$150 At cost
\$440



Our Catering Option

Available only at Eco Memorial Park Licenced Café when combined with any listed package.

Other outside venues require outside catering \$9.90 per head

Savoury Platter:

Sandwiches: *Egg and Lettuce, Meat and salad*

Wraps: *Meat and Salad*

Rolls: *Meat and Salad*

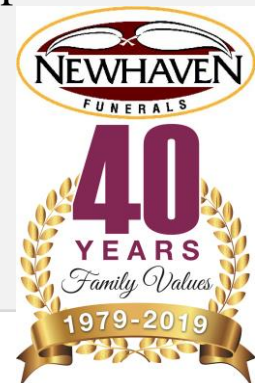
\$60 serves 20-25 people



Sweets Platter:

Lamingtons, Cookies, Tarts, Slices, Mini Sponge Cakes

\$60 serves 25-30 people



Popular caskets and coffins



Devon Walnut Solid
Plantation Pine



Grecian Blackwood Solid
Tasmanian Blackwood



Grecian Rosewood Solid
Plantation Pine



Di Vinci Solid Maple



Teakdale Rosewood Solid
Plantation Pine



White Dome Painted
Composite Board



Hampton American
Walnut Veneer



Painted Any Colour
Composite Board

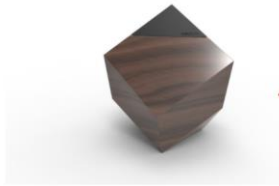


Some Popular Additions

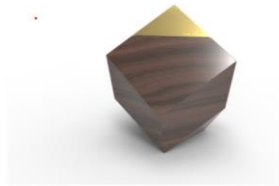
ModUrn – Beacon Urns



MARBLE PRINT LUX SMART ...



WOOD PRINT SMART URN



WOOD PRINT LUX SMART U...



MODURN X BLUSH BUTTER...

An Ocean Funeral

Scatter Ashes At Sea 15 People From \$1100 Gold Coast



Memorial Sites

Priced from \$2600



We have many options to personalise the service.

There are several options available with the most popular choices being;

[Personalised Coffins and Coffin Upgrades](#)

[Cremation Urns and Jewellery](#)

[Keepsake Urns](#)

[Hard Cover Memorial Book](#)

[Scattering Ashes at Sea](#)

[Catering Food and Drinks Options](#)

[Turning Ashes Into Diamonds](#)

[Memorial Sites and Plaques](#)

[KeepAR](#) Augmented Reality Funeral Presentations

[Dove Release](#)

[Fireworks](#)

[Environmental Options](#)

[Vocalists/Musicians](#)

[Teddy Bear Urns](#)

[Canvas Prints](#)

[Harley Davidson Hearse](#)

[RSL Poppy Services](#)

[ModUrn Beacon Urns](#)



Our Professional Fees Explained

Arrangement Conference

Dedicated Expert Funeral Arranger and Conductors

Vehicles and Transportation Costs Including Tolls

Mortuary Care and Preparation for Viewing

Call Centre Available 24 Hours 7 Days

Government Registration of The Death

An Image Slideshow Presentation With Music

Personalised Memorial Book

Personalised Framed Photo

Personalised Thank You Cards

Our 'Tech' Package

All Other Fees Associated With Government Requirements and Fixed Running Costs

Our Package Estimates Include

Professional Fees and Expert Funeral Care

Transportation Including Mortuary Vehicles and Hearse

A Metal Coffin, A Solid Timber Coffin, A Timber Veneered Coffin, A Particle Board Coffin, A Wicker Coffin or Cardboard Coffin

Mortuary Care, Preparation and Viewing

Cremation Fees and Permits If Applicable

Cemetery Fee if Applicable

Medical Certificates

Some Costs Are Extra

The Newspaper Notice

Certified Death Certificate

The cost of a Minister or Celebrant

The cost of the Flowers

The cost of the Cemetery Plot and Headstone

After hours transfer if required

Catering or after funeral function

Cremation Urns [See Urn Selection Here >>](#)

Venue Hire



All Standard Fees Are Outlined Separately And On Our Website

www.newhavenfunerals.com.au/funeral-costs/

Our Payment Terms

A 50% deposit payment is required to engage our services and 50% remaining payment required prior to the services being performed.

A late payment fee of \$350 will be added to any unpaid account.

Our mortuaries are located at;

21 Quinns Hill Road West, Stapylton QLD

1 Central Drive, Burleigh Heads QLD

Our Crematorium is located at;

Eco Memorial Park – 21 Quinns Hill Road West, Stapylton QLD

We use modern vehicles for all transportation.

Our Standard Fees - All Include GST.

Professional Services – Mandatory – See ‘Professional Fees Explained.

Professional Fee Celebration of Life Event	\$4665
Professional Fee Traditional Services	\$4635
Professional Fee Essential & Direct Cremation With A Viewing	\$3145
Professional Fee Direct Cremation	\$2395
International Transfer Service Fee	\$2000
Domestic Transfer Fee Service Fee	\$1500

Required Additional Fees Disbursements

Celebrant/Minister From	\$400
Venue Hire From	\$350
Cemetery Fee	POA
Cremation Fee	\$640 Eco Crematorium
Crematorium Chapel Hire	\$450 Eco Crematorium
Cremation Fee From (POA) estimate	\$1090 Other Crematorium
Cremation Permit	\$110

Coffins

Timber Coffin Priced From	\$1195	See Coffin Price List Here >>
Cardboard Coffin –Direct Cremation Only	\$440	
Metal Rental Coffin	\$330	

Optional Extras

After Hours Transfer	\$440
After Hours Arrangement	\$110
After Hours Funeral	(3 hours 2 Staff) \$595
After Hours Funeral Extra Per Staff (3 hours)	\$295
Certified Death Cert	\$55
Newspaper Notice	At Cost
Flowers From \$25	At Cost
Witness Cremation	\$150 Eco Crematorium POA Other sites
Embalming	\$990
Air Freight	At Cost

Merchandise

Slideshow Presentation	\$110
Memorial Books From	\$85

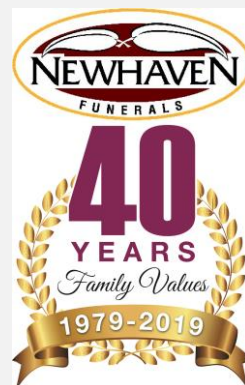
Urns

Cremation Urns From	\$110	See Urn Selection Here >>
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Package Prices

Natural Burial	\$10298
Traditional Burial Service	\$9680
Traditional Cremation Service	\$7430
Celebration Of Life Event	\$4665
Direct Cremation with Viewing	\$4475
Essential Eco Service	\$4145
Direct Cremation	\$2395 Eco Crematorium Only

Valid to June 30 2024



We're here to help;

You may be suffering severe grief and a simple no obligation chat with us may help put your mind at rest. You will find helpful information [about grief](#) and other resources on our company [website](#).

We understand planning a funeral is difficult and we are here to support you throughout the process. Our pricing has been prepared to ensure you are aware of the mandatory and optional extras costs.

The Queensland State Government requires funeral homes to provide transparent pricing, listed both on their website and place of business.

We have been in business over forty years and we are well placed to help you during this difficult time.

We are family owned and have been in business since 1979.

When you need help during this time or you would like an itemised quote specific to your requirements, please contact us by phone or email.

We hope this information has been helpful and we look forward to serving you with respect and dignity. We're only a phone call away.

Respectfully yours

The Connolly Family

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